



off to new pastures

Our client

With revenues of 103,6 billion US-Dollars in 2008, our client is one of the largest provider of information technology (IT services, hardware and software).

The company has about 400,000 employees worldwide and operates in more than 170 countries.

With approximately 21,100 employees, one-quarter of them women, in approximately 40 branch offices, our client is in Germany the largest local company in Europe.

In order to grow their business further we are looking for a committed technical expert in **Munich** as ...

Avaya Solution Architect (m/f)

Reference number: CK0285/ 10

Position Overview

Key is to manage assigned strategic solutions as a lead architect and to provide professional leadership and coordination of Avaya's targeted business solutions.

As a trusted advisor on their IP Contact Center and IP Voice the architect advises customers on their strategic, tactical and technological choices and implementations in order to cover their IT needs.

This role concentrates on the design of corresponding infrastructures including servers, storage, workstations, middleware, non-application software, networks, and the physical facilities that support the applications and business processes required by the client.

Included in the focus areas is the critical evaluation and selection of the software and hardware components of the infrastructure. In general, a customer driven approach is required to manage these projects and to achieve customer satisfaction. IP Contact Center and IP Telephony requires good knowledge of IP-networking & security, since the corresponding applications are highly depending on this for delivering good IP/TEL quality and services.

Your profile

- Technical education at bachelor level or same level achieved by experience.
- Minimum 5 years of proven experience in IP Unified Communication and Collaboration based on IP Avaya product portfolio
- Avaya product certification/ or equivalent knowledge of Communication Manager, Media Server Gateways, 8800 Media Server, Integrated Management Suite, IP Telephony Marketplace, Modular Messenger, SIP Enablement Server, Predictive Dialer, Interaction Center, SIP Manager.
- Good knowledge of public Voice/ VoIP and enterprise telecommunications architecture.

- Working knowledge of VoIP protocols (SIP, MGCP, H323, etc.) and good knowledge of WAN/ LAN.
- Work with global customers of large scale distributed applications with specific experience in architecting and implementing mission critical applications.
- Understanding and demonstrated overall use of the developmental process e.g. business modeling, use case modeling, solution design, technical design, implementation & test and deployment.
- Demonstrate strong and effective negotiation, interpersonal and presentation skills. Proven professionalism along with demonstrated excellence in oral and written communication.
- Ability to balance the solutions team, Avaya, and customer's needs and work independently in a fast paced environment with little direction.

Your benefits

For your performance you will receive a fixed income plus bonus(es), very attractive social benefits, the technical equipment for communication, a company car also for your private use and the chance to work in a field with high degree of personal responsibility.

Interested?

So please send your CV, documents and salary expectations via eMail to job@coachkontor.com.

We are looking forward talking to you.